



2024 IN NUMBERS

■ 1 quarter ■ 2 quarter ■ 3 quarter ■ 4 quarter

CONSULTATIONS

- Telephone consultations **553** **464** **497** **498**
- Written consultations **136** **141** **109** **154**



PUBLIC AWARENESS

- Participation in seminars **5** **8** **4** **9**
- Published explanations **13** **13** **13** **15**
- Media interviews **19** **15** **8** **16**



COMPLAINT HANDLING AND INSPECTIONS

- Complaints reviewed **213** **240** **238** **221**

Most common topics:

- Social networking platforms **53** **53** **57** **41**
- Video surveillance **36** **50** **54** **36**
- Data processing by public institutions **12** **21** **17** **25**



- Corrective measures applied **10** **5** **8** **3**
- Preventive inspections conducted **40** **48** **34** **24**

DATA PROTECTION OFFICERS (DPOs)

- Appointed DPOs **30** **48** **41** **35**
- Of them, have passed the DPO qualification exam **20** **41** **31** **24**

